# Advanced Information Systems Engineering

11th International Conference, CAiSE'99 Heidelberg, Germany, June 14-18, 1999 Proceedings



#### Series Editors

Gerhard Goos, Karlsruhe University, Germany Juris Hartmanis, Cornell University, NY, USA Jan van Leeuwen. Utrecht University. The Netherlands

#### Volume Editors

Matthias Jarke RWTH Aachen, Lehrstuhl für Informatik V Ahornstr. 55, D-52056 Aachen, Germany E-mail: jarke@informatik.rwth-aachen.de

Andreas Oberweis Universität Frankfurt, Lehrstuhl für Wirtschaftsinformatik II Merton Str. 17, D-60325 Frankfurt, Germany E-mail: oberweis@wiwi.uni-frankfurt.de

Cataloging-in-Publication data applied for

Die Deutsche Bibliothek - CIP-Einheitsaufnahme

Advanced information systems engineering: 11th international conference; proceedings / CAiSE '99, Heidelberg, Germany, June 14 - 18, 1999. Matthias Jarke; Andreas Oberweis (ed.). - Berlin; Heidelberg; New York; Barcelona; Hong Kong; London; Milan; Paris; Singapore; Tokyo: Springer, 1999 (Lecture notes in computer science; Vol. 1626) ISBN 3-540-66157-3

CR Subject Classification (1998): H.2, H.4-5, J.1, K.4.3, K.6

ISSN 0302-9743 ISBN 3-540-66157-3 Springer-Verlag Berlin Heidelberg New York

This work is subject to copyright. All rights are reserved, whether the whole or part of the material is concerned, specifically the rights of translation, reprinting, re-use of illustrations, recitation, broadcasting, reproduction on microfilms or in any other way, and storage in data banks. Duplication of this publication or parts thereof is permitted only under the provisions of the German Copyright Law of September 9, 1965, in its current version, and permission for use must always be obtained from Springer-Verlag. Violations are liable for prosecution under the German Copyright Law.

© Springer-Verlag Berlin Heidelberg 1999 Printed in Germany

Typesetting: Camera-ready by author SPIN 10703286 06/3142 – 5 4 3 2 1 0

Printed on acid-free paper

#### Preface

CAiSE\*99 is the 11th in the series of International Conferences on Advanced Information Systems Engineering. The aim of the CAiSE series is to give researchers and professionals from universities, research, industry, and public administration the opportunity to meet annually to discuss evolving research issues and applications in the field of information systems engineering; also to assist young researchers and doctoral students in establishing relationships with senior scientists in their areas of interest.

Starting from a Scandinavian origin in the late 1980's, CAiSE has evolved into a truly international conference with a worldwide author and attendance list. The CAiSE\*99 program listed contributions from 19 countries, from four continents! These contributions, 27 full papers, 12 short research papers, six workshops, and four tutorials, were carefully selected from a total of 168 submissions by the international program committee.

A special theme of CAiSE\*99 was 'Component-based information systems engineering'. Component-based approaches mark the maturity of any engineering discipline. However, transfering this idea to the complex and diverse world of information systems has proven more difficult than expected. Despite numerous proposals from object-oriented programming, design patterns and frameworks, customizable reference models and standard software, requirements engineering and business re-engineering, web-based systems, data reduction strategies, knowledge management, and modularized education, the question of how to make component-oriented approaches actually work in information systems remains wide open.

CAiSE\*99 addressed these issues through invited talks and panels by business and research leaders. The invited talks, held by two of the most influential researcher-entrepreneurs, represent two key trends in information systems engineering, towards object model standardization and towards business domain model standardization. Ivar Jacobson (Rational Software Inc.) reviewed the Unified Process of Component-Based Development, filling a sorely felt gap in the Unified Modelling Language (UML) standardization effort. August-Wilhelm Scheer (Universität des Saarlandes and IDS Prof. Scheer GmbH) investigated the way-of-working leading from business process models to application systems. These talks were complemented by a high-level interdisciplinary panel on Component-Based Information Systems Architectures.

More details on the conference theme were provided by two full-day tutorials on component-based development and on the impact of the Unified Modeling Language. Additional mini-tutorials during the conference itself addressed the emerging questions of advanced workflow systems and infrastructure for electronic commerce.

 ${\rm CAiSE}^*99$  was held in Heidelberg, Germany, not only a beautiful site with the oldest university in Germany, but also close to numerous leading Information

Systems Engineering companies in the Rhein-Main-Neckar area, just an hour away from Frankurt airport. The touristic attraction of the area dates back 500 000 years – the oldest human bones ever found in Europe belong to 'Homo Heidelbergensis'! More recent Heidelberg features include the historic student town with the biggest wooden wine barrel in the world as well as the historic student dungeon for those who had too much of the contents.

Besides summaries of the invited talks, this proceedings volume includes the research papers accepted as long or short papers for the conference. Topics addressed include:

- components, workflows, method engineering, and process modeling
- data warehousing, distributed and heterogeneous information systems
- temporal information systems and information systems dynamics.

Associated pre-conference workshops covered Data Warehousing, Method Evaluation, Agent-Oriented Information Systems, Business Process Architectures, and Requirements Engineering. Papers from these workshops could not be included in these proceedings but are available through the workshop organizers (for more information, consult the web site <a href="http://www-i5.informatik.rwth-aachen.de/conf/caise99/">http://www-i5.informatik.rwth-aachen.de/conf/caise99/</a>).

We would like to thank all the institutions and individuals who have made this conference possible, especially our General Chair Wolffried Stucky, the workshop and tutorial co-chairs Gottfried Vossen and Klaus Pohl as well as the CAiSE advisory committee led by Janis Bubenko and Arne Solvberg. Several sponsors and supporters from industry made substantial contributions to the success of the conference. Thanks are also due to all the submitters of papers, tutorials, workshops, and last but not least to our co-workers Kirsten Lenz, Stefan Sklorz, and Irene Wicke without whom the organization would hardly have been possible. Stefan Sklorz also served as Technical Editor of this proceedings volume.

March 1999 Aachen and Frankfurt Matthias Jarke and Andreas Oberweis

#### CAiSE\*99 Conference Organization

#### Advisory Committee Janis Bubenko

Royal Institute of Technology, Sweden
Arne Sølvberg

The Norwegian University of Science and Technology, Norway

General Chair Wolffried Stucky University of Karlsruhe,

Germany

Program Chair Matthias Jarke RWTH Aachen, Germany Organizing Chair Andreas Oberweis University of Frankfurt, Germany

#### Program Committee

Hans-Jürgen Appelrath German	Andreas Opdahl Norway
Sjaak Brinkkemper The Netherland	s Maria E. Orlowska Australia
Meral Binbasioglu U.S.A	. Michael Papazoglou The Netherlands
Janis Bubenko Sweden	n Barbara Pernici Italy
Silvana Castano Italy	Klaus Pohl Germany
Panos Constantopoulos Greec	e Naveen Prakash India
Vytautas Cyras Lithuania	a Bala Ramesh U.S.A.
Klaus R. Dittrich Switzerland	d Andreas Reuter Germany
Eric Dubois Belgium	n Colette Rolland France
Marcel Francksson France	e Thomas Rose Germany
Wolfgang Hesse German	Matti Rossi Finland
Stefan Jablonski German	Gunter Saake Germany
Matthias Jarke (chair) German	y Motoshi Saeki Japan
Christian S. Jensen Denmark	Amit Sheth U.S.A.
Manfred Jeusfeld The Netherland	s August-Wilhelm Scheer Germany
Leonid Kalinichenko Russia	a Michel Scholl France
Hannu Kangassalo Finland	l Arie Segev U.S.A.
Gerti Kappel Austria	a Amilcar Sernadas Portugal
Kamal Karlapalem China	a Keng Siau U.S.A.
Gerhard Knolmayer Switzerland	l Elmar J. Sinz Germany
Frederick H. Lochovsky China	a Arne Sølvberg Norway
Pericles Loucopoulos United Kingdon	1 Stefano Spaccapietra Switzerland
Kalle Lyytinen Finland	d Wolffried Stucky Germany
Neil A.M. Maiden United Kingdon	n Rudi Studer Germany
Robert Meersman Belgium	n Babis Theodoulidis United Kingdom
Carlo Meghini Italy	Yannis Vassiliou Greece
Günter Müller German	Yair Wand Canada
John Mylopoulos Canada	a Roel Wieringa The Netherlands
Erich J. Neuhold German	Eric Yu Canada
Antoni Olivé Spain	1

#### **Additional Referees**

Mounji Abdelaziz	Belgium	Dirk Jonscher	Switzerland
Guiseppe Amato	Italy	Yannis Kakoudakis	United Kingdom
Michael Amberg	Germany	Vera Kamp	Germany
Ismailcem Budak Ar	pinar U.S.A.	Panos Kardasis	United Kingdom
Sören Balko	Germany	E. Kavakli	United Kingdom
Patrick Baudisch	Germany	Minna Koskinen	Finland
Linda Bird	Australia	Markus Kradolfer	Switzerland
Michael Boehnlein	Germany	Michael Lawley	Australia
Dietrich Boles	Germany	Karel Lemmen	The Netherlands
Markus Breitling	Germany	Mauri Leppänen	Finland
Patrik Budenz	Germany	Weifa Liang	Australia
Ralph Busse	Germany	Jianguo Lu	Canada
Jorge Cardoso	U.S.A.	ZongWei Luo	U.S.A.
Fabio Casati	Italy	Olivera Marjanovic	Australia
Donatella Castelli	Italy	Silvia Mazzini	Italy
Judith Cornelisse-Ve	ermaat NL	Jens Neeb	Germany
Stefan Decker	Germany	Marian Orlowski	Australia
Martin Doerr	Greece	Boris Padovan	Germany
Ruxandra Domenig	Switzerland	Rainer Perkuhn	Germany
St. Duewel	Germany	Anne Persson	Sweden
Christian Ege	Germany	Ilias Petrounias	United Kingdom
Rolf Engmann	The Netherlands	Nikos Prekas	United Kingdom
Fabian Erbach	Germany	Jaime Ramos	Portugal
Torsten Eymann	Germany	Stefan Rausch-Schott	Austria
Dieter Fensel	Germany	Martin Reichenbach	Germany
Erwin Folmer	The Netherlands	Jörg Ritter	Germany
Chiara Francalanci	Italy	Roland Rolles	Germany
Lars Frank	Denmark	Gregory Rose	U.S.A.
Peter Frankhauser	Germany	Wasim Sadiq	Australia
Matthias Friedrich	Germany	Carina Sandmann	Germany
Hans Fritschi	Switzerland	Mohammad Saraee	United Kingdom
Michael Gebhardt	Germany	Ralf Schamburger	Germany
Christian Ghezzi	United Kingdom	Michael Schlundt	Germany
G. Giannopoulos	United Kingdom	Ingo Schmitt	Germany
Soenke Gold	Germany	Hans-Peter Schnurr	Germany
Paula Gouveia	Portugal	Detlef Schoder	Germany
Tom Gross	Austria	Dirk Schulze	Germany
Peter Haumer	Germany	Kerstin Schwarz	Germany
Olaf Herden	Germany	Roland Schätzle	Germany
Eyk Hildebrandt	Germany	Mikael Skov	Denmark
Martin Hitz	Austria	Steffen Staab	Germany
Stefan Horn	Germany	Umberto Straccia	Italy
Giovanni Iachello	Germany	Juha-Pekka Tolvanen	Finland
Uwe Jendricke	Germany	Dimitrios Tombros	Switzerland

IX

Can Tuerker	Germany	Klaus Weidenhaupt	Germany
Achim Ulbrich-vom	Ende Germany	Patrik Werle	Sweden
Anca Vaduva	Switzerland	Benedikt Wismans	Germany
Alex Vakaloudis	United Kingdom	Shengli Wu	U.S.A.
Kris De Volder	Belgium	J.Leon Zhao	U.S.A.
Rob L.W. v.d. Weg	The Netherlands	Frank-O. Zimmermann	Germany

#### Organizing Committee

Marcus Raddatz	RWTH Aachen	Kirsten Keferstein	Univ. of Frankfurt
Stefan Sklorz	RWTH Aachen	Kirsten Lenz	Univ. of Frankfurt
Irene Wicke	RWTH Aachen	Jürgen Powik	Univ. of Frankfurt

#### Supporting and Sponsoring Organizations

Association for Information Systems European Media Lab (Heidelberg) Gesellschaft für Informatik e.V. IBM Deutschland GmbH Promatis GmbH

#### CAiSE\*99 Tutorials

#### Tutorial Chair Klaus Pohl

 $RWTH\ Aachen,\ Germany$ 

UML at Work - From Analysis to Implementation		Building Compone Business Applic	
Gregor Engels	Germany	Claus Rautenstrauch	Germany
Annika Wagner	Germany	Klaus Turowski	Germany
Martin Hitz	Austria		
Gerti Kappel	Austria		
Werner Retschitzegger	Austria		

## Challenges in Workflow Management

6th CAiSE Doctoral Consortium

(EMMSAD'99)

Keng Siau

Yair Wand

# Technological Infrastructure for Electronic Commerce

**Agent-Oriented Information** 

(REFSQ'99)

Germany

Norway

Amit Sheth U.S.A. Avigdor Gal U.S.A. Christoph Bussler U.S.A. John Mylopoulos Canada

## CAiSE\*99 Pre-conference Workshops

#### Workshop Chair Gottfried Vossen

University of Münster, Germany

		0	
Frank Moisiadis	Australia	Systems (AOIS'99)	
Gabrio Rivera	Switzerland	Gerd Wagner	Germany
Antonia Erni	Switzerland	Eric Yu	Canada
Design and Man	agement of Data	Software Arch	nitectures for
Warehouses	(DMDW'99)	<b>Business Process Management</b>	
Stella Gatzi	Switzerland	d (SABPM'99)	
Manfred Jeusfeld	The Netherlands	Wil van der Aalst	The Netherlands
Martin Staudt	Switzerland	Jörg Desel	Germany
Yannis Vassiliou	Greece	Roland Kaschek	Austria
4th CAiSE/IFII	P8.1 Int. WS on	5th Internationa	al Workshop on
Evaluation of Mo	odeling Methods	Requirements	Engineering:
in Systems Anal	ysis and Design	Foundation for S	oftware Quality

U.S.A. Klaus Pohl

Canada

Andreas Opdahl

### **Table of Contents**

Invited Talks	
The Unified Process for Component-Based Development	1
From Business Process Model to Application System – Developing an Information System with the House of Business Engineering (HOBE) $A.\text{-}W.$ Scheer, $M.$ Hoffmann	2
Regular Papers	
Components	
CPAM, A Protocol for Software Composition	1
A Process-Oriented Approach to Software Component Definition 2  F. Matthes, H. Wegner, P. Hupe	6
Configuring Business Objects from Legacy Systems	1
IS Management	
Risk Management for IT in the Large	7
Linking Business Modelling to Socio-technical System Design	3
Towards Flexible and High-Level Modeling and Enacting of Processes 8  G. Joeris, O. Herzog	8
Method Engineering	
Method Enhancement by Scenario Based Techniques	3
Support for the Process Engineer: The Spearmint Approach to Software Process Definition and Process Guidance	9

Managing Componentware Development – Software Reuse and the V-Modell Process
D. Ansorge, K. Bergner, B. Deifel, N. Hawlitzky, C. Maier, B. Paech, A. Rausch, M. Sihling, V. Thurner, S. Vogel
Data Warehouses
Modelling Multidimensional Data in a Dataflow-Based Visual Data Analysis Environment
Towards Quality-Oriented Data Warehouse Usage and Evolution 164  P. Vassiliadis, M. Bouzeghoub, C. Quix
Designing the Global Data Warehouse with SPJ Views
Process Modeling
Applying Graph Reduction Techniques for Identifying Structural Conflicts in Process Models
A Multi-variant Approach to Software Process Modelling
An Ontological Analysis of Integrated Process Modelling
CORBA, Distributed IS
Design of Object Caching in a CORBA OTM System
Constructing IDL Views on Relational Databases
The Design of Cooperative Transaction Model by Using Client-Server Architecture
Workflow
A Multilevel Secure Workflow Management System
Time Constraints in Workflow Systems

TOGA – A Customizable Service for Data-Centric Collaboration	1
Heterogeneous Databases	
A Practical Approach to Access Heterogeneous and Distributed  Databases	7
A Uniform Approach to Inter-model Transformations	3
OTHY: Object To HYpermedia	9
IS Dynamics	
Modeling Dynamic Domains with ConGolog	5
Towards an Object Petri Nets Model for Specifying and Validating Distributed Information Systems	1
Relationship Reification: A Temporal View	6
Short Papers	
Towards a Classification Framework for Application Granularity in Workflow Management Systems	1
Adaptive Outsourcing in Cross-Organizational Workflows	7
Policy-Based Resource Management	2
Modelling Method Heuristics for Better Quality Products	9
Queries and Constraints on Semi-structured Data	4
A Prototype for Metadata-Based Integration of Internet Sources	9

#### XIV Table of Contents

Workflow Management Through Distributed and Persistent CORBA Workflow Objects
Component Criteria for Information System Families
TUML: A Method for Modelling Temporal Information Systems
Beyond Goal Representation: Checking Goal-Satisfaction by Temporal Reasoning with Business Processes
Design the Flexibility, Maintain the Stability of Conceptual Schemas $467$ L. Wedemeijer
Metrics for Active Database Maintainability
Author Index477