

User Guide



HP NetServer LC II

User Guide

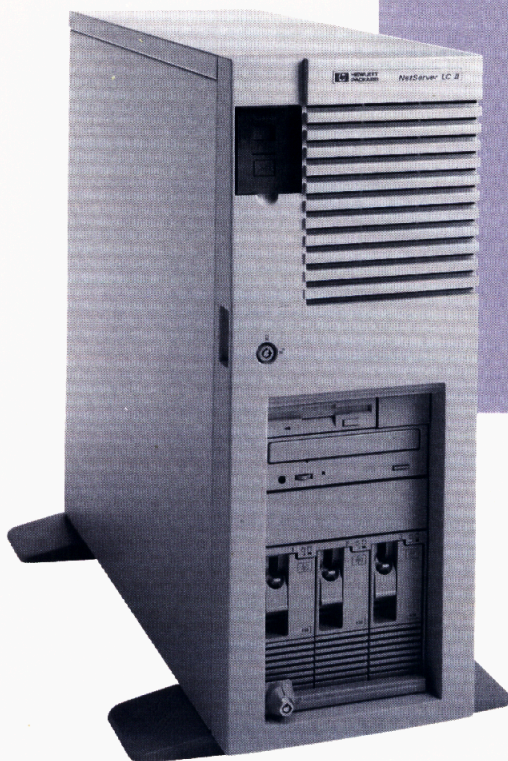
Guide d'utilisation

Benutzerhandbuch

Guía del Usuario

Léa esto primero

Guida d'uso



HP NetServer LC II

**User Guide
Guide d'utilisation
Benutzerhandbuch
Guía del Usuario
Guida d'uso**



**HEWLETT®
PACKARD**

**HP Part Number 5965-2494
Printed November 1997**

BIBLIOTHEQUE DU CERIST

HP NetServer LC II User Guide



Notice

The information contained in this document is subject to change without notice.

Hewlett-Packard makes no warranty of any kind with regard to this material, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Hewlett-Packard shall not be liable for errors contained herein or for incidental or consequential damages in connection with the furnishing, performance, or use of this material.

Hewlett-Packard assumes no responsibility for the use or reliability of its software on equipment that is not furnished by Hewlett-Packard.

This document contains proprietary information that is protected by copyright. All rights are reserved. No part of this document may be photocopied, reproduced, or translated to another language without the prior written consent of Hewlett-Packard Company.

Windows[®] is a registered trademark of Microsoft in the U.S. and other countries.

CompuServe[™] is a U.S. trademark of CompuServe, Inc.

NetWare[®] and IntranetWare[®] are registered trademarks of Novell, Inc.

SCO[™] is a trademark of The Santa Cruz Operation, Inc.

SCSISelect[™] is a trademark of Adaptec, Inc.

Hewlett-Packard Company
Network Server Division
Technical Marketing / MS 49EU-FQ
5301 Stevens Creek Blvd.
P.O. Box 58059
Santa Clara, CA 95052-8059 USA

© Copyright 1997, Hewlett-Packard Company.

Audience Assumptions

The user guide is for the person who installs, administers, and troubleshoots LAN servers. Hewlett-Packard Company assumes you are qualified in the servicing of computer equipment and trained in recognizing hazards in products with hazardous energy levels.

Contents

1	Installation Overview	1
	Verify Contents	1
	View the Readme File.....	1
	Test the System Hardware (Optional).....	2
	Remove the Covers	2
	Install Additional Memory.....	5
	Remove the System Board	5
	Reinsert the System Board	8
	Install All Accessory Boards	9
	Raise the System Board	9
	Install Accessory Boards	10
	Install Additional Mass Storage Devices.....	11
	Replace All Covers and Connect All Cables.....	11
	Configure the HP NetServer	13
	Run SCSISelect Utility	13
	Reserve Resources for ISA Non-Plug-and-Play Board	14
	Run Configuration Assistant and Installation Assistant	14
	Install HP TopTools.....	15
2	HP Navigator	17
	Contents of the HP NetServer Navigator CD-ROM	17
	Readme File	17
	Configuration Assistant and Installation Assistant.....	17
	Express Configuration.....	18
	Custom Configuration	20
	Replicate Configuration.....	22
	HP Management Solutions.....	22
	TopTools for Servers	23
	Integrated Remote Assistant	24
	pcANYWHERE	24
	Information Assistant	25
	HP NetServer Utilities	25
	User Preferences	26
3	HP Information Assistant.....	27

Information Assistant Overview.....	27
Using Information Assistant.....	27
Getting Help.....	27
Finding Information.....	28
Copying and Printing Information.....	29
Installing HP Information Assistant Software.....	29
Installing from the CD-ROM.....	29
4 Accessories	31
Installing Accessories.....	31
Configuring ISA Non-Plug-and-Play Board.....	32
5 Installation in Rack (Optional).....	35
Rack Installation Overview.....	35
Pedestal Removal.....	36
Remove Covers.....	36
Remove Pedestal	36
6 Troubleshooting	39
Precautions.....	39
Troubleshooting Tools.....	39
Common Installation Problems	40
If the System Will Not Power On.....	40
Troubleshooting Sequence.....	41
Error Message Is Displayed	42
No Error Messages Displayed	43
Clearing the System Configuration.....	45
Hardware Problems	47
The Display Does Not Work.....	47
The Keyboard or Mouse Does Not Work	48
The CD-ROM Drive Does Not Work.....	49
The Hard Disk Drive Does Not Work.....	49
Password Problems	50
Battery Problems	50
To Install a Replacement Battery	51
To Install an Auxiliary Battery	51
A Specifications	53
Environment	53
Weight and Dimensions	54

Power Supply	54
Acoustic Emissions	55
B Regulatory Information	57
Regulatory Notices - Electromagnetic Compliance	57
Notice for United States (Federal Communications Commission)	57
Notice for Canada (Industry Canada)	58
Notice for Japan	59
Notice for Korea	60
Notice for European Union	61
Notice for the United Kingdom: General Approval	61
Declaration of Conformity (US, EU, Australia)	62
Regulatory Notices - Product Safety	63
CD-ROM Electrical Safety Statement	63
Laser Safety Statements	63
Batteries	65
Noise Declaration and Ergonomics	66
C Warranty and Software License	67
Hardware Product Limited Warranty	67
Software Product Limited Warranty	67
Hewlett-Packard Utility Software	67
Third-Party Software Products	67
Hardware Accessories Limited Warranty	68
Hewlett-Packard Hardware Accessories	68
Third-Party Hardware Products	68
Pre-Failure Warranty	69
Limitation of Warranty	69
Limitation of Liability and Remedies	69
Customer Responsibilities	70
Obtaining Warranty Service	71
Customer Replacement Part	72
Return to HP/Reseller	72
On-site	72
HP NetServer Limited Warranty Coverage	74
Technical Support	74
U.S. and Canada	75
Europe	75

Other Countries	76
Self-Help Tools	76
Supplemental Warranty Service and Support.....	77
Notice for Consumers in Australia:	77
Notice For Consumers In New Zealand:	77
Notice for Mexico: Hardware Warranty Statement.....	77
Póliza de Garantía	78
Condiciones	78
Notas	79
Software Product Limited Warranty.....	80
HP Software Product License Agreement.....	82
HP NetServer Warranty Frequently-Asked Questions	84
D Service and Support.....	91
System Design, Integration, and Support	91
Information and Support When You Need It.....	91
HP Navigator Release History and Status Report.....	92
HP Navigator CD-ROM Subscription Service	93
HP Navigator CD-ROM.....	94
CompuServe Discussion Forum and Library	94
World Wide Web and Internet FTP	95
Bulletin Board System.....	95
Automated Fax	96
Proactive Notification for HP NetServer Products	96
Telephone Support.....	97
Before Telephoning for Technical Support	97
Obtaining HP Repair and Telephone Support.....	98
Ordering HP Cables, Drive Trays, and Technical Publications	100
Telephone Ordering Information	101
Contacting HP Regional Headquarters	102
Joining CompuServe.....	102
Index	105